Rattlesnake Ridge Water District

Serving Areas of Carter, Elliott and Lawrence Counties P.O. Box 475, Grayson, Kentucky 41143-0475 Phone (606) 474-7570, Fax (606) 474-8531 E-Mail: rrwd@windstream.net

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Feb. 12, 2014

PUBLIC SERVICE COMMISSION

Executive Director
KY Public Service Commission
PO Box 615
Frankfort, KY 40602

RE: Case number 2013-00338

Rattlesnake Ridge Water District did implement the rate increase on Feb. 2014 billing before receiving the written order from the PSC. After discussing this with personnel at the PSC and finding out that this was implemented early Rattlesnake Ridge Water District has set up a plan to provide credits back to their customers.

Rattlesnake Ridge Water District implemented a plan to give customers a ten percent credit on their bills for the months of March, April and May of 2014. The reason of waiting till March to start this credit process was February would be a shorter billing period and Rattlesnake Ridge Water District wanted to issue the credit on a regular billing cycle.

This provides credits for the amount of the rate increase of twenty nine percent plus a one percent additional credit for interest.

Sincerely,

Bernie McDaniel Manager Rattlesnake Ridge Water District 606-474-7570 bernie.rrwd@windstream.net